

Loss Prevention Consultant (LPC) Teams with Member to Ramp up Their Safety Program in NYC

By: George Bauer
Insurance Services International

The Company

A Special Trades Member based in Astoria, NY provides construction management, design-build, and general contracting services mainly to the New York City metro area. This member has building projects that include retail brands, custom-built educational, senior living, corporate facilities and public entities that include NYC subway work.

The Challenge

The Corporate Safety Director is responsible for ensuring that his 20+ Site Supervisors and Project Managers receive the proper safety training to keep up with the required new Department of Buildings regulations for New York City. Prior to The Safety Director's involvement, the company relied on outside standard classroom training.

- When people were trained thru outside training, managers were hearing that classes were large, not interactive, and frequently boring. Classes were taught by instructors that were unfamiliar with the business and the type of safety issues they faced. The result was employees coming from those classes with little or no useful safety awareness or skills.
- As a certified OSHA instructor, the safety director wanted to provide the best training he could, using the company's own corporate classroom facility.
- The classroom materials to be used for teaching were limited, and he needed help in acquiring the proper materials.

What took Place

While attending a construction meeting with the NYCM construction inspection representative, The Safety Director happened to talk about his dilemma of

providing the key employees at his site with more consistent and frequent safety training.

We showed him the **NYCM Safety Resources Website**, and he was impressed with the amount of information that it had, and how easy it could be to obtain the needed information.

The next challenge was that his computer skills were limited, but he needed to get the job done "yesterday" as you would expect in the metro NYC environment. The LPC took the time to secure the much needed background info that would be used for his classes as well as develop a library of training materials for his jobsite training initiative.

Formatted safety plans, power point slide shows, and safety training videos were all used to develop the latest safety training. All of these items were downloaded to The Safety Directors computer from the NYCM Safety Site and used to put on the best interactive presentation the company has ever had. Because LP teamed up with the company safety coordinator (30+years of construction experience) to provide this invaluable service – employees became notably more interested in participating in the safety training process.

The Company is greatly appreciative of the vast amount of safety resources available through NYCM and from the website as well as the time spent by the LPC in the **team effort** between Insured and Trust Administrator.

The Results

Impressive cost savings...

20+ Supervisors and Project Managers did not have to incur added costs by leaving their job sites to attend courses because the LPC and Safety Director were both OSHA certified to instruct the 10 Hr Construction Safety Course.

Training flexibility that the construction industry requires...

Supervisors and Project Managers no longer have to travel to a training site after hours or on weekends.

Once the update is complete of the company training materials on his computer, the company's ability to deliver needed safety training in an expeditious manner will improve significantly.



The Summary...

Cost savings, improved safety awareness and skills, more confident onsite managers as well as the ability to more readily deliver safety training to all employees as needed makes this joint venture a “win-win” for all concerned.